

HUCK HAIR STUDIO

POLICIES

Thank you for being here. These policies help me provide the best possible experience for every client and allow me to give my time, creativity, and focus to you.



CANCELLATIONS & RESCHEDULING

If you need to cancel or reschedule your appointment, please provide at least 24 hours' notice. Appointments canceled or rescheduled with less than 24 hours' notice will be charged 50% of the scheduled service total. At your next completed appointment, the scheduled service will be charged at its full regular price. Together, the late-cancellation fee and the next completed appointment equal 150% of the scheduled service amount.



NO-SHOWS

Appointments missed without notice may be charged 100% of the scheduled service total. At your next completed appointment, the scheduled service will also be charged at its full regular price. Together, the no-show fee and the next completed appointment equal 200% of the scheduled service amount. Any outstanding no-show fee must be resolved before another appointment can be booked.



LATE ARRIVALS

Please arrive on time so that I can provide the full experience and results we've planned for your appointment. If you arrive more than 15 minutes late, your service may need to be modified or rescheduled depending on the service booked and the appointments following yours. If there is not enough time to complete the scheduled service, the late-cancellation policy may apply.



CARD ON FILE & DEPOSITS

A valid card on file is required to book all appointments. Certain services that require significant time, product, or preparation—including color corrections, major color transformations, or other specialty services—may also require a deposit. Any required deposit will be communicated before the appointment. The scheduled service is the final service total.



CHILDREN & GUESTS

To maintain a comfortable, safe, and relaxing environment, please limit guests to those receiving a scheduled service unless arrangements have been made in advance. Children should not be left unattended in the studio or common areas.



SERVICE ADJUSTMENTS

Your satisfaction with your hair is extremely important to me. If you have a concern about your service, please contact me within 7 days of your appointment so I have the opportunity to make it right.

Complimentary adjustments are limited to reasonable corrections related to the original service performed and agreed-upon result. A change in preference, a request for a different color/style, or additional services beyond the original consultation is considered a new service and may result in an additional charge.



REFUNDS

Because of the time, products, and professional services involved, completed hair services are nonrefundable. If there is a concern with your result, please contact me within the 7-day adjustment period so we can determine the appropriate solution.

Unopened retail products may be eligible for exchange or return.



CONSULTATIONS & HAIR HISTORY

Please provide accurate information regarding previous color, chemical services, medications when relevant to the service, and products used on your hair. Previous treatments and hair condition can affect both the process and achievable results.

Some services may require a consultation before an appointment can be confirmed.



PHOTOS & SOCIAL MEDIA

Before-and-after photos may be requested for portfolio, educational, or social media purposes. Your permission will always be requested before identifiable photos are published. You are always welcome to decline.



RESPECT & SAFETY

Huck Hair Studio is committed to providing a welcoming, professional, and respectful environment. Disrespectful, threatening, discriminatory, harassing, or unsafe behavior may result in termination of the appointment or refusal of future services.

Thank you ♥

FOR BEING A PART OF HUCK HAIR STUDIO.